

Using PSO Credits to Register for VMworld 2019 US and VMworld 2019 Europe

General Information

Customers may purchase passes to VMworld 2019 US or VMworld 2019 Europe using their PSO credits beginning **May 7, 2019**.

Credits required for purchase:

- **VMworld 2019 US (August 25 - August 29): 24 credits per pass**
- **VMworld 2019 Europe (November 4-7): 20 credits per pass**

Restrictions

Only Active/non-expired credit accounts may be used to purchase VMworld passes.

A limited number of passes are available for purchase with PSO & Training credits. These will sell out.

A maximum of 10 passes may be purchased per company.

Accounts will not be extended for the sole purpose of attending VMworld.

Discounts are not applicable when using PSO credits to purchase passes to VMworld events.

Passes purchased with PSO credits are final. No refunds or exchanges will be permitted.

Frequently Asked Questions

How do I register for VMworld using my PSO credits as payment?

To register for VMworld using PSO credits, please follow the steps below:

1. Log into www.vmware.com/education

Note: Your PSO Credit account must be activated. If you haven't already done so, use your activation email to activate.

2. Purchase your registration pass using the following URLs:

- VMworld 2019 US: <https://mylearn.vmware.com/vmworld/?e=31>
- VMworld 2019 Europe: <https://mylearn.vmware.com/vmworld/?e=32>

3. Log into VMworld.com or create an account if you haven't already done so at: <https://www.vmworld.com/myvmworld.jspa>

4. Redeem your registration pass and complete your registration.

I am registering for the event through myLearn and attempting to get my registration code, but I am receiving an error message. How can I fix this or work around it?

There are several reasons why you may receive an error:

- You may be attempting to register for the event through myLearn using a personal email address (i.e. gmail.com, etc.) rather than using the email address associated with your credits account to purchase your pass.
- Your credit account has reached the limit of 10 passes purchased per company. If you see this as an error or would like to inquire about purchasing more, please contact PSOCredits@vmware.com
- If none of the above reasons apply to your situation, please contact us at PSOCredits@vmware.com