



VMworld 2019 US/Europe Cancellation Policy

VMworld 2019 US

All cancellations must be received in writing via email at VMworld2019USRegistration@vmware-events.com.

- Cancellations received between May 1, 2019 and close of business on June 21, 2019 (7 PM EDT) will receive a full refund, less a \$50 refund processing fee.
- Cancellations received between June 21, 2019 (after 7 PM EDT) and close of business August 2, 2019 (7 PM EDT) will receive a 50% refund plus a \$50 charge for refund processing.
- No refunds will be given after August 2, 2019 (7 PM EDT).
- Group Pass purchases are non-refundable.

Please note: Any requests to change the payment method used for a completed registration will incur a \$50 change fee. If you need to make a change, please contact the VMworld Registration Team at: VMworld2019USRegistration@vmware-events.com.

VMware reserves the right to deny registration to any individual or entity for any reason, in VMware's sole discretion, including for past or present failure to meet VMware's standards of conduct (including, but not limited to, engaging in violent, illegal, threatening, or discriminatory conduct).

Payment terms are Net 30. Payment must be received in full to print attendee badge onsite.

PO's and checks should be made out to:

VMware, Inc. c/o Jack Morton Worldwide

And mailed to:

Jack Morton Worldwide

1840 Century Park E, 18th Floor

Los Angeles, CA 90067

Attention: Jeannie Rutherford



REALIZE WHAT'S POSSIBLE.™

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VMworld 2019 Europe

All cancellations must be received in writing via email at VMworld2019EuropeRegistration@vmware-events.com.

- Cancellations received between 1 May 2019 and by close of business on 6 September 2019 (1800hrs BST) will receive a full refund, less a €50 refund processing fee.
- Cancellations received between 6 September 2019 (after 1800hrs BST) and close of business 4 October 2019 (1800hrs BST) will be subject to a 50% cancellation penalty plus a €50 charge for refund processing.
- Cancellations received after 4 October 2019 (1801hrs BST) will be subject to 100% cancellation penalty.
- Group pass purchases are non-refundable.

***Please note:** Any requests to change the payment method used for a completed registration will incur a €50 change fee. If you need to make a change, please contact the VMworld Registration Team at: VMworld2019EuropeRegistration@vmware-events.com.*

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