

Using PSO Credits to Register for VMworld 2018 US and VMworld 2018 Europe

General Information

Customers may purchase passes to VMworld 2018 US or VMworld 2018 Europe using their PSO credits. Credits required for purchase:

- **VMworld 2018 US** (August 26 - August 30): 23 credits per pass
- **VMworld 2018 Europe** (November 5-8): 20 credits per pass

Restrictions

Only active/non-expired credit accounts may be used to purchase VMworld passes.

A limited number of passes are available for purchase with PSO & Training credits. These will sell out.

A maximum of 10 passes may be purchased per company.

Accounts will not be extended for the sole purpose of attending VMworld.

Discounts are not applicable when using PSO credits to purchase passes to VMworld events.

Passes purchased with PSO credits are final. No refunds or exchanges will be permitted.



Frequently Asked Questions

How do I register for VMworld using my PSO credits?

To register for VMworld using PSO credits, please follow the steps below.

For detailed information and step-by-step instructions, please see [our how-to document](#).

1. Log into www.vmware.com/education and activate your PSO credit account, if you haven't already done so using your activation email.
2. Purchase your registration pass using the following URLs:
 - VMworld 2018 US - <http://mylearn.vmware.com/vmworld/?e=29>
 - VMworld 2018 Europe - <http://mylearn.vmware.com/vmworld/?e=30>
3. Log into VMworld.com or create an account if you haven't already done so at <https://www.vmworld.com/myvmworld.jspa>.
4. Redeem your registration pass and complete your registration.

I am registering for the event through myLearn and attempting to get my registration code, but I am receiving an error message. How can I fix this or work around this?

There are several reasons why you may receive an error:

- You may be attempting to register for the event through myLearn using a personal email address (i.e. gmail.com, etc.) rather than using the email address associated with your credits account to purchase the pass.
- Your credit account has reached the limit of 10 passes purchased per company. If you see this as an error or would like to inquire about purchasing more, please contact PSOCredits@vmware.com.
- If none of the above reasons apply to your situation, please contact us at PSOCredits@vmware.com.

