



Using PSO Credits to Register for VMworld 2017 US and VMworld 2017 Europe

General Information

Customers may purchase passes to VMworld 2017 US or VMworld 2017 Europe using their PSO credits. Credits required for purchase:

- **VMworld 2017 US** (August 27 - August 31): 23 credits per pass
- **VMworld 2017 Europe** (September 11-14): 20 credits per pass

New for 2017: Training credit accounts may now also be used to purchase passes to VMworld 2017 US or VMworld 2017 Europe.

Valid/non-expired credit accounts may be used to purchase VMworld passes.

Restrictions

A limited number of passes are available for purchase with PSO credits. These will sell out.

A maximum of 10 passes may be purchased per company.

Accounts will not be extended for the sole purpose of attending VMworld.

Discounts are not applicable when using PSO credits to purchase passes to VMworld events.

Passes purchased with PSO credits are final. No refunds or exchanges will be permitted.





Frequently Asked Questions

How do I register for VMworld using my PSO credits?

To register for VMworld using PSO credits, please follow the steps below:

1. Activate your PSO credit account, if you haven't already done so using your activation email.
2. Create an account at VMworld.com if you haven't already done so. Purchase your registration pass using the following URLs:
 - VMworld 2017 US - <http://mylearn.vmware.com/vmworld/?e=24>
 - VMworld 2017 Europe - <http://mylearn.vmware.com/vmworld/?e=25>
3. Redeem your registration pass and complete your registration at <https://www.vmworld.com/myvmworld.jspa>.

I am registering for the event through myLearn and attempting to get my registration code, but I am receiving an error message, how can I fix this or work around this?

There are several reasons why you may receive an error:

- You may be attempting to register for the event through myLearn using a personal email address (i.e. gmail.com, etc.) rather than using the email address associated with your credits account to purchase their pass.
- Your credit account has reached the limit of 10 passes purchased per company. If you see this as an error or would like to inquire about purchasing more, please contact PSOCredits@vmware.com.
- If none of the above reasons apply to your situation, please contact us at PSOCredits@vmware.com.

