

# What is being done for Upgrade Bootcamp...

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[Lawrence Dee](#) 5 posts since

Jan 30, 2008

This being the 10 hour boot camp on Sunday were it was a complete waste of time? I got more out of the the instructors's upgrade videos prior to attending than I got out of the bootcamp. And I find it surprising that 24 hours after the fiasco started, people were still having issues on Monday morning with labs. That just isn't professional for such a conference.

I lost of day of my life to this fiasco, paid for an extra hotel night, dinner, etc. I've heard of some attendees being contacted by VMware (nice job) to make things right. However, I haven't been contacted yet. Who do I need to communicate with?



[josh verdin](#) 1 posts since

Jun 29, 2009 1. **Re: What is being done for Upgrade Bootcamp Attendees?** Sep 15, 2009 10:14 PM

Yes it was a hassle. I've not been contacted by anyone. I would like to hear from someone as well. My company sent me but didn't pay for sunday either.



[James Burd](#) 13 posts since

Aug 27, 2008 2. **Re: What is being done for Upgrade Bootcamp Attendees?** Sep 16, 2009 5:46 PM

I got an email on 9/5...

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What is being done for Upgrade Bootcamp...

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What is being done for Upgrade Bootcamp...

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"Thank you for attending the invitation only vSphere

Bootcamp on Sunday, August 30th. We realize your experience was not optimal due

to system issues. As a valued VMware customer, we would like to offer you a

complimentary pass to VMworld 2010, August 30

September 2 . Youll automatically receive an email early next year with

details on how to register but please keep this email as your reference.

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We appreciate your continued support and commitment to  
VMworld.

Regards,

The VMworld Team"

What is being done for Upgrade Bootcamp...

I will take them up on the offer.



[Rick Scherer](#) 19 posts since

Sep 10, 2007 3. **Re: What is being done for Upgrade Bootcamp Attendees?** Sep 17, 2009 5:17 PM


Does anyone have the materials provided (presentation/docs, etc) in a soft format? This is the only lab that you cannot download from VMworld.com

~rick




[Lawrence Dee](#) 5 posts since

Jan 30, 2008 4. **Re: What is being done for Upgrade Bootcamp Attendees?** Sep 17, 2009 9:41 PM

 in response to: [Rick Scherer](#)

What is being done for Upgrade Bootcamp...

[Burdweiser](#) - Yes, my co-worker got the same email - I haven't  hence my posting this message


Rick - yes I noticed the bootcamp wasn't available for download (and I was an invited attendee for it with a certificate of completion ;^) .. so no, they aren't filtering by attendance to allow downloads for that material

The instructor was the same guy who did the Step-by-Step Migration [upgrade](#) videos in <http://www.vmware.com/products/vsphere/upgrade-center/upgrade.html> [Hey, Rick I just noticed your quote is on that web page ;^). Rick for more info, email me directly



[Rick Scherer](#) 19 posts since

Sep 10, 2007 5. **Re: What is being done for Upgrade Bootcamp Attendees?** Sep 18, 2009 7:22 AM


 in response to: [Lawrence Dee](#)

I'd love to get my hands on that material, maybe I can get his contact info from someone @ VMW



[phoenix762](#) 1 posts since

Sep 10, 2007 6. **Re: What is being done for Upgrade Bootcamp Attendees?** Sep 18, 2009 8:34 AM

 in response to: [James Burd](#)

Burdweiser,

What is being done for Upgrade Bootcamp...


You must have a great rep. I also attended the wonderful lab on Sunday. I guess I am not a vaunted customer, I have not heard anything on this.

Take care!



[Lawrence Dee](#) 5 posts since

Jan 30, 2008 7. **Re: What is being done for Upgrade Bootcamp Attendees?** Sep 21, 2009 1:15 PM

 in response to: [phoenyx762](#)

I just got my email today about complimentary attendance to VMworld 2010. Hopefully the lab situation will be improved for next year.