

Authorization Required: VMworld 2008...



nordik 1 posts since

Aug 15, 2008

Hi all,

I've been trying to access VMworld 2008 sessions, but I always get an error like this:

VMworld 2008 Attendees Only

This session or lab is accessible for VMworld 2008 paid attendees only. If you did attend VMworld 2008, please sign in with the same username/password used for the conference registration. This content will also be available to paid attendees of VMworld Europe 2009. And VMworld 2008 attendees will have access to VMworld Europe 2009 content.

For non-attendees, please check back over time as selected sessions and labs will be made free each month until all sessions and labs are free by the start of VMworld 2009.

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For any questions regarding access, please [contact us](#).

The thing is I AM a paying attendee!!!

I've tried all sorts of solutions I've seen here, like logging in to the VMworld home page first rather than going directly to the sessions page. Also deleted all related cookies. No luck. I've reset my password. Still no luck. Sent them an email but no reply. This is driving me mad!!!

Anyone experienced this and if yes were you able to workaround it?

TIA

Tags: attendee, access, login, authorization, required, sessions



[Mark](#) 1 posts since

Sep 9, 2008 1. **Re: Authorization Required: VMworld 2008 Attendees Only** Oct 15, 2008 6:13 AM

I'm experiencing the same thing and can't get around it. The only other thing that I've noticed is that when I sign in it always gives me a link in my similar or buddy list that is to

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another profile of myself which I cannot use to log into vmworld, but I can use to log into the vmware site.


When I go and fill out the form from the contact us link, I get no response and the other link that's provided on that page gives me a 404 page not found.

It is unfortunate that they are not giving us some point of contact to rectify this situation. I hope that they will contact us via this thread and try to bring some resolution to the problem.




[Edgy](#) 2 posts since

Sep 10, 2007 2. **Re: Authorization Required: VMworld 2008 Attendees Only** Oct 15, 2008 10:25 PM

 in response to: [Mark](#)

I am also having the same issue.

Have e-mailed the support folks - but have had nothing back so far 



[Tony Dunn](#) 261 posts since

Sep 10, 2007 3. **Re: Authorization Required: VMworld 2008 Attendees Only** Oct 16, 2008 1:22 AM

Hi Joao, Mark, Paul and to any VMworld 2008 attendees who read this thread,

Many attendees have reported issues with a intermittent bug that we are working to resolve. What seems to be happening is when attendees click to view VMworld 2008 content and then sign in "after this" the restricted access notice is returned. Try going back to www.vmworld.com/community/sessions/2008/ and reloading your browser to be sure you are signed in with the same username/password used for VMworld 2008. Then click to "view" content again. This seems to correct the account caching issue for most attendees.

To avoid this issue, be sure to sign in prior to clicking to view VMworld 2008 sessions and labs. If additional access issues occur for anyone who attended VMworld 2008, be sure you are using your correct username/password from the conference (some people have multiple accounts).

Sorry for any inconvenience and stay tuned for additional features, content and improvements coming to VMworld.com soon.


Cheers,

~Tony



dai_vu 1 posts since

Mar 13, 2008 4. **Re: Authorization Required: VMworld 2008 Attendees Only** Oct 19, 2008 11:32 PM

 in response to: [Tony Dunn](#)

I am having problems accessing the keynote sessions from Martiz and Herrod. These are the ones specifically hosted by on24. The browser keeps sending me back to a registration page (even though I have already registered and logged in). FYI, I am **not** having any

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problems accessing the other sessions/labs (which require the vmworld username/ password). Any guidance/help is much appreciated.

Attachments:



[registration.jpg](#) (135.4 K)



[Doug Tanski](#) 4 posts since

May 15, 2008 5. **Re: Authorization Required: VMworld 2008 Attendees Only** Oct 20, 2008 9:52 AM

Confirmed personally that the content "authorization required" bug still exists as of today, 10/20/08.

Frustrating that it's complaining that you need to be a registered attendee, yet if their back-end database was working properly, they would have seen that we are all registered attendees.

PLEASE FIX THIS BUG IN YOUR WEBSITE, VMWARE!!


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--Doug Tanski



[Edgy](#) 2 posts since

Sep 10, 2007 6. **Re: Authorization Required: VMworld 2008 Attendees Only** Oct 20, 2008 6:10 PM

 in response to: [Doug Tanski](#)

And still this is not working.

Come on guys - we paid a lot of money for the conference - don't you think this should get a little more priority please

Thanks



[Howard Hyten](#) 1 posts since

Jun 10, 2008 7. **Re: Authorization Required: VMworld 2008 Attendees Only** Oct 21, 2008 6:59 AM

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I receive the same error. I also have tried coming in from different pages.



[Dmitri Fedorov](#) *16 posts since*

Jun 27, 2008 **8. Re: Authorization Required: VMworld 2008 Attendees Only** Oct 21, 2008 7:15 AM

Same here; I wonder if anybody came through?