

ChipPC giveaway... too good to be true?



[jasongeorge](#) 15 posts since

Sep 10, 2007

In both labs I attended, the instructors were plugging ChipPC... Go to the booth, get a free Jack PC or Extreme PC (excuse me, *Xtreme* PC) thin client. Of course the booth was swamped and there was a paper sign-up sheet making the rounds through the mass of people.

Finally received my email and I should have known it was too good to be true... Here's the fine print:

"I acknowledge I will send a PO value zero from my company and credit card details to cover shipping & handling fees"

Hey now- nobody said anything about shipping and handling or purchase orders! WTH?

If you're going to a venue like VMworld and advertise giving away free *whatever*, you better have the capacity to meet the demand- at least be up front about shipping costs. Also gimme the option to pay the shipping online instead of hassling w/ a sales person before I demo the unit. ~Jason

Tags: chippc, thin_client, xtreme_pc, jack_pc

ChipPC giveaway... too good to be true?



Larry Valenzuela 6 posts since

Jun 23, 2008 1. **Re: ChipPC giveaway... too good to be true?** Sep 29, 2008 12:50 PM

Jason,

Your right. I experienced the same thing. ChipPC told us at their booth that the units were going to be mailed to us for free. Period, no questions asked. I'm disappointed with ChipPC, by the fact that they do not stand by their word and only mislead us without being upfront and honest about the whole thing.

I just got an e-mail from ChipPC, asking me to go to an Online Demo, and then afterwards I'll get the free XtremePC product. Sorry ChipPC, you just lost yourself a customer. If you can't deliver at the Conference upfront to give your product for free to consumers, what makes me think you are going to deliver online?

That makes two of us Jason, I'm pretty sure that we are not alone on this one!

Next time, I'll check out some other products that are going to deliver free products, right on the spot.

Larry

ChipPC giveaway... too good to be true?



[wburke](#) 1 posts since

Sep 20, 2007 2. **Re: ChipPC giveaway... too good to be true?** Sep 29, 2008 1:11 PM

this isn't directly related to your post, but I was wondering if ChipPC was demoing their previously announced "Plug PC"?

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<http://www.citrix.com/ready/partners/chip-pc-technologies/products/chip-pc-plug-pc>



[Kevin Brztowski](#) 11 posts since

Sep 13, 2008 3. **Re: ChipPC giveaway... too good to be true?** Sep 29, 2008 11:00 PM

↑ in response to: [wburke](#)

I'm waiting for chippc to give me a call back. Will keep you updated as to Shipping charges!



[jasongeorge](#) 15 posts since

Sep 10, 2007 4. **Re: ChipPC giveaway... too good to be true?** Oct 1, 2008 9:42 AM

↑ in response to: [Kevin Brztowski](#)

Followup...

Received an email from Matt Davis @ ChipPC today, with a Word document attachment (which I attached). \$12 bucks shipping! Seems steep- what if I don't like it, can I ge a refund on my shipping?

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^Chip PC Xtreme PC 6600 VM World Promotional Offer ^

ChipPC giveaway... too good to be true?

Thank you for registering for Chip PC's free Xtreme PC 6600 promotion at VM-World.

Attached to this email is Chip PC's promotional offer form that needs to be completed to receive the device. Please complete and fax to 972-827-0112 at your earliest possible convenience. Chip PC will ship the Xtreme 6600 after receipt of this form.

If you have any questions please feel free to contact us at (866) 674-1678

Chip PC ||

Attachments:

- [chippc_offer.pdf](#) (65.7 K)



[nick2850](#) 6 posts since

Sep 10, 2007 5. **Re: ChipPC giveaway... too good to be true?** Oct 1, 2008 12:25 PM

Correct me if I'm wrong, but aren't we talking about a \$300 - \$400 dollar unit? I'm more than happy to pay the S&H to get a Xtreme 6600. I appreciate the post. Faxing now! 😊



[Jason Boche](#) 11 posts since

May 27, 2008 6. **Re: ChipPC giveaway... too good to be true?** Oct 2, 2008 6:25 AM

👤 in response to: [nick2850](#)

I'm not exactly thrilled about the convenience of the process or the terms that may have been changed by Chip PC but I will also put up \$12 shipping for a free unit. It's fair enough for me.

ChipPC giveaway... too good to be true?

Jas



[Kevin Brztowski](#) 11 posts since

Sep 13, 2008 7. Re: **ChipPC giveaway... too good to be true?** Oct 12, 2008 7:11 AM

Has anybody received there unit yet? I paid a long time ago and haven't heard anything.



[Mike Lorusso](#) 2 posts since

Sep 10, 2007 8. Re: **ChipPC giveaway... too good to be true?** Oct 12, 2008 9:40 AM


There's an old italian saying that sounds something like "those who have bread have no teeth". ChipPC didn't send me no email up to now, yet I'm surely willing to pay for shipping...

Mike from Bari (Puglia, Southern Italy)



[jasongeorge](#) 15 posts since

Sep 10, 2007 9. Re: **ChipPC giveaway... too good to be true?** Oct 13, 2008 7:01 AM

 in response to: [Kevin Brztowski](#)

ChipPC giveaway... too good to be true?


Not yet... I figure \$12 bucks for shipping will buy USPS priority mail, which averages 3 to 4 days. I got confirmation from ChipPC that they received my fax on October 2nd. Still waiting...

Hey, I'm willing to pay for shipping, too. I just wish ChipPC was upfront about the promotion in the first place. ~Jason



[Marc Visconte](#) 1 posts since

Jul 31, 2008 10. Re: **ChipPC giveaway... too good to be true?** Oct 13, 2008 3:42 PM

 in response to: [jasongearge](#)

One of the things that bothers me is the "FAX THIS FORM TO..."

Sheesh, you'd think these guys had heard of online fulfillment or secure processing.

I'm not worried about CC numbers being snagged at OUR end, but why, oh why, do we FAX a company CC number to them?

So... does it make me too old to qualify if I worry about physical security more than online security?

ChipPC giveaway... too good to be true?

;-0



[Kevin Brztowski](#) 11 posts since

Sep 13, 2008 11. Re: **ChipPC giveaway... too good to be true?** Oct 17, 2008 7:15 PM

↑ in response to: [Marc Visconte](#)

It's been 2 weeks since I sent my fax with credit info to chip pc. I have received nothing from them. I have been using Sun's sunray thin client and will be sticking with that. What sold me was the built in smart card reader allowing me to do some serious hot desking.

<http://www.sun.com/sunray>



[Jason Boche](#) 11 posts since

May 27, 2008 12. Re: **ChipPC giveaway... too good to be true?** Oct 18, 2008 7:34 AM

↑ in response to: [Kevin Brztowski](#)

I have not received my unit yet either. This is starting to get long in the tooth. More and more this seems to be working like a rebate program. I hate rebate programs. I usually get screwed by rebate programs. It would seem ChipPC is beginning to show signs of fulfillment process issues.

I faxed in my form with credit card info on 10/1.

I sent the company an email this morning voicing my concerns and dissatisfaction.



[surovich](#) 2 posts since

Sep 10, 2007 13. Re: **ChipPC giveaway... too good to be true?** Oct 20, 2008 6:04 AM

↑ in response to: [Jason Boche](#)

I received my unit this morning, but whats concerning to me is the paperwork said to have the unit shipped back by 11/13/2008. So I have emailed Chip PC to ask about that - I thought this was a free eval unit to keep - If not, why ask for shipping and I need more than 30 days to eval anyway....

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UPDATE : I received my reply, turns out the form is generic from their regular eval program and they are not expecting the units back. So it took some time but they came through - So, it seems Chip PC is a good company to deal with.... Matt has been great in communications.



Jason Boche 11 posts since

May 27, 2008 14. Re: ChipPC giveaway... too good to be true? Oct 20, 2008 6:23 AM

↑ in response to: surovich surovich wrote:

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Generic form? Sounds more like the wrong form. I guess it's a good thing that they are not in the healthcare business.

I got a reply back from ChipPC containing an apology and they said my unit would ship within a week.



Matt Davis 2 posts since

Jul 15, 2008 15. Re: ChipPC giveaway... too good to be true? Oct 20, 2008 7:22 AM

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ChipPC giveaway... too good to be true?

Chip PC appreciates your continued patience in regards to the VM World promotional offer being delivered.

We had a overwhelming response to this offer and manufacturing has produced the required units to fulfill on this promotional offer. The units were shipped to the US HQ last week, due to arrive late this week and will be shipped to VM World lab attendee's as soon as we get them.

Unfortunately, posting the promo offer form online has created a huge logistical problem for Chip PC.

Every form received has to be cross checked against the lab lists to verify eligibility. So far one in four or so offers received are not even qualified, and some didn't even attend VM World.

Again, thank you for your patience and understanding in regards to this matter

ChipPC giveaway... too good to be true?

Chip PC



[surovich](#) 2 posts since

Sep 10, 2007 16. **Re: ChipPC giveaway... too good to be true?** Oct 20, 2008 8:40 AM

Matt -

I can imagine you get people trying to scam and that must be a hassle. I for one appreciate the offer from Chip PC and the device itself is well worth the wait. So thanks to Chip PC for the offer, Im sure 95% of the people understand there will be a delay and sppreciate the offer as well.

So, again - Thanks for the Chip PC....



[Andrew Allsopp](#) 1 posts since

Sep 10, 2007 17. **Re: ChipPC giveaway... too good to be true?** Oct 20, 2008 9:43 AM

ChipPC giveaway... too good to be true?

I was just about to fire off an email to Chip PC asking about this offer but thought I'd better check the forums first.

Looks like the units should be shipping end of October to middle of November. Has anyone received one yet? Was there any cost involved?